

BUYERS | Here is everything you need to know!

HOW TO PURCHASE

☀️ If you are ATTENDING the sale

→ Physically bid during the auction - The auction operates under a BID CARD system! Head to the Ray White Sales Office and fill out a bid card, OR you can jump online and complete the *early buyer registration* now. On arrival to Dalby come to the Ray White Sales Office and sign off and collect your pre allocated bid card.

☀️ Can't make it to Dalby....

☀️ BID online via Auctions Plus

- Register with Auctions Plus via the sign up page, ensuring your account is setup as a buyer
- Complete the sale pre registration form
- Email confirmation will be sent to confirm
- Clear instructions are listed on the website - <https://dalbystockhorsesale.com.au/sale/livestream/>
- **We advise NOT LEAVING this setup process to the last minute or you may miss out!!!**

☀️ Phone Bid

- Complete the phone bid authorisation form and return via email
- Ensure to read the form thoroughly and return all necessary paperwork
- Once complete and returned via email we will allocate you with a bid card number and a Ray White Representative will be in contact with you in relation to the lot/s you wish to bid on prior to the sale commencing
- The Ray White Representative will contact you just before the lot you wish to bid on comes into the sale arena and then they will make bids for you on your behalf whilst you are on the phone with them

PURCHASER INSTRUCTIONS - when you have finished buying

☀️ Successful Buyer

- Please report to the Ray White Sales Office to CHECK OFF your purchase/s
- Payment options - Direct Deposit / Cash / Pay ID / Book back through Livestock Agent
- We MUST receive payment prior to the collection of horses
- Auctions Plus purchasers must complete the purchaser instructions form online
- Phone Bid purchasers you will be contacted to complete check off
- If you wish to have your invoice sent to your preferred Agent for settlement you must arrange this prior and a letter of introduction must be received by us from your agent prior to the sale.

☀️ Horse Insurance

- Affinity Equine Insurance will be on the grounds, set up in the Ray White Sales Office
- Once you have checked off with the Ray White Team you can visit the Affinity representative and they will talk through insurance options to best suit you

☀️ Horse Transport

- Doherty's Horse Transport will be on the grounds and setup in the Ray White Sales office
- It is the buyers responsibility to handle and arrange transport requirements

Please ensure to read all sale TERMS & CONDITIONS which can be found on the website and in the sale catalogue. All the above information is listed on the website and can also be found in the sale catalogue.